INGLÉS TÉCNICO DE GRADO SUPERIOR UD-1

INFORMATION TECHNOLOGY

ÍNDICE

[GET READY! 3](#_Toc147384187)

[READING 3](#_Toc147384188)

[VOCABULARY 3](#_Toc147384189)

[LISTENING 4](#_Toc147384190)

[WRITING 5](#_Toc147384191)

# GET READY!

Before you read the passage, talk about these questions.

1. What is Information Technology? IT refers to the use of computers, software, networks, and other resources used to store, analyse, transmit and manipulate data.
2. What do Information Technology professionals do? IT professionals have diverse roles depending on their job titles and their years and areas of expertise, for example: hardware and software support, software and web developments, cybersecurity, database management, data analysis and so on.

* DataPro Inc means Data Processor Incorporated. Inc is similar to Corp. Which is the acronym for Corporate.
* CEO is the acronym for Chief Executive Officer. It is the same as manager, but this person could be the owner or not.
* Increase has some synonyms like rise, raise and grow. Rise and raise have some differences, for example:
  + Raise is a regular verb, so its simple past and past participle are raised. Also, it needs to be followed by a direct complement.
  + Rise is an irregular verb; its simple past is rose, and its past participle is risen. It does not need to be followed by anything.

# READING

Read the statement from the DataPro Inc. CEO. Then, mark the following statements as true (T) or false (F).

1. The IT Department is increasing. It is false because the one which is increasing is the whole company.
2. Data Processing employees now encode data. It is false because the assignment of encoding data is now part of the information security section.
3. Supervisors know the employees’ new assignments. It is true.

# VOCABULARY

Match the words (1-10) whit the definitions (A-J).

1. Software. G
2. Code. I
3. Hardware. B
4. Data processing. F
5. Information security. J
6. Online. C
7. Technical support. H
8. Data. D
9. Quality assurance. E
10. Encoding. A
11. Putting secret information into code.
12. The physical parts of a computer.
13. Connected to the Internet.
14. Numbers entered/held in a computer.
15. Checking products for problems.
16. The act of using information.
17. Programs/Instructions added to computers.
18. Helping people use/understand technology.
19. Program language.
20. The act of protecting information.

Fill in the blanks with the correct words from the word bank.

Word Bank: data, quality assurance, encoding.

1. Enter the **data** into the computer.
2. The company uses **encoding** to protect information.
3. **Quality assurance** finds and fixes problems in new products.

Listen and read the statement from the DataPro Inc. CEO again. Which section is responsible for helping people to understand technology?

**Data** is a plural noun but it also can be considered as a mass noun, so the correct use of “data” is for example “The data from that HDD are very important” but as same as it happens with “forest” you can see “data” used like a singular, for example “The data from that HDD is very important”.

The singular noun for data is the latin word “Datum” but it is not used by the people.

**Fix** is a synonym for solve and it means “resolver” or “arreglar”.

The section that has that responsibility is the quality assurance one because the workers provide technical support to the people that call them.

# LISTENING

Listen to a conversation between a DataPro Inc. employee and her supervisor. Choose the correct answers.

1. What is the dialogue mainly about?
2. Asking for a raise.
3. **Requesting a transfer.**
4. Assuring product quality.
5. Improving hardware.
6. What can you infer about the employee?
7. She does not like her new section.
8. **She has experience with hardware.**
9. She does not understand the changes.
10. She creates valuable software.

**Mainly** is an adverb word that is compound by “main” and the suffix “-ly” and it means “principalmente”.

**Valuable** means “valioso” and it is a synonym of worthy that comes from the verb worth.

Listen again and complete the conversation.

* Employee: Excuse me, Mr. Hopkins? I have a question about the (1) restructuring.
* Hopkins: Please, come in. What’s your question?
* Employee: Well, I’m now in the (2) quality assurance section.
* Hopkins: Yes. You have a great understanding of hardware.
* Employee: Thanks, but I have more experience with (3) information security.
* Hopkins: I see. You want a (4) transfer, then?
* Employee: Exactly. I fell that I’m more valuable there.
* Let me (5) think about it.

# WRITING

Use the conversation from the previous task to fill out the transfer request:

Interfaz de usuario gráfica, Aplicación

Descripción generada automáticamente

Employee’s Name: Alberto Martínez Pérez

Supervisor’s Name: Andreea Stoica

Current Section: Information Security

Requested Section: Data Processing.

Reason for Transfer Request: I consider that I have a lot more experience in writing code than in encoding online data transfers.